



The State Bar of California

Dear Applicant ,

The first day of the bar exam is over, and congratulations to those of you who had a successful day.

We know that many of you, however, faced significant technical and customer service challenges, and for that we are truly sorry. These technical and support issues were and are unacceptable. Ensuring a fair and reliable exam experience is our top priority, and we are actively evaluating next steps.

In advance of the exam, the State Bar took measures to ensure that a makeup opportunity would be available, if needed, for applicants who experienced significant technical issues. As such, we had already planned to offer a makeup opportunity on March 3 and 4 for those of you who had experienced technical issues beyond your control and were unable to connect to the platform and launch the exam as well as for those who were unable to complete the exam.

After Meazure Learning platform performance Day 1, particularly for in-person test takers, we know that additional remediation measures must be put in place for those who were unable to cut and paste in the Performance Test, as well as for those who were disconnected and could not complete one or more essay questions.

Options being explored include offering the opportunity to retake the Performance Test, offering the opportunity to retake those essay questions you were unable to access, or making psychometrically appropriate scoring adjustments.

Before making a final determination regarding which remediation measures to employ, however, we need to assess the administration of the next component of the exam. While this will not allow for input based on the complete experience of all test-takers, it will ensure that we are clear on platform performance with respect to essay, Performance Test, and multiple-choice components of the exam.

We understand the uncertainty this situation creates, and we are committed to providing clear guidance as soon as possible. We will share further updates as soon as they are available.

If you faced technical issues that were not resolved by Meazure Learning support, and have not done so already, please contact the State Bar through the [Applicant Portal](#) or email admissions@calbar.ca.gov.

Sincerely,

Office of Admissions

